

A Day in the Life of a Mobile Property Manager

How can the smartphone in your pocket be used throughout your day?
Meet Charlie, a property manager equipped with Building Engines' Mobile App.



8:00AM

Overdue PM Task

Notification: overdue preventive maintenance task. It's a critical alert! The monthly emergency generator check has not been completed. **He sends a message through the app to the assigned maintenance engineer to meet later.**



8:30AM

Incident Occurs

A tenant has slipped on a wet floor in the lobby. The security guard **creates a new incident report with photos.** In the app, Charlie asks the guard if the janitorial company placed a "wet floor" sign, and reminds him to update the incident report.



9:00AM

Building Hazard

There's a large crack in the cement outside the lobby entrance. Charlie takes a picture with his mobile device, **uses the app to create a work order**, and assigns it to maintenance staff to block off the area and notify tenants.



9:15AM

Tenant Satisfaction

Notification: Crabtree Company has just given a thumbs-down rating to recent service received. (Charlie knows Crabtree is up for renewal, and has set such an **alert for any negative feedback.**) He sets a meeting with this priority tenant right away, all using the app.



9:25AM

Prepping for Tenant Meeting

Charlie prepares for a meeting with unhappy tenant, Crabtree. **He pulls up their complete tenant record in his app**, noticing outstanding work orders and poor service ratings. He goes into the meeting prepared to address concerns and repair the eroding goodwill.



10:00AM

Tenant Meeting Notes

During the meeting, Crabtree brings up restroom cleanliness - it is making some of their staff cranky. Knowing this could threaten their renewal, **Charlie makes a note using verbal dictation within the app** to check in with the janitorial company and request additional day porter hours.



1:00PM

Staff Meeting

Charlie meets with the maintenance team, **using the app to review outstanding items, including overdue inspections and PM tasks.** He reviews their priorities, and reassigns projects to keep things moving.



2:30PM

Meeting in Basement

Down in the basement, Charlie is meeting with a fire and life safety inspection vendor. He uses his app's **Impairments module to document that the fire suppression system is up for repair**, and will be offline. Although he's out of range of wifi or cell service, he still has access to critical information on the app.



4:30PM

Blizzard Alert

Charlie sees there's a blizzard coming the next day on the news. He uses a **"blizzard warning" message template on his app to broadcasts a message to all tenants** via email, text, and fax reminding them of building procedures in such conditions.



Throughout his property, Charlie is empowered by the Building Engines Mobile App to stay connected to critical building information at all times while managing and responding to tasks remotely.

How could Building Engines improve your day?
Visit us at www.buildingengines.com to learn more.