



Report

The state of commercial property management technology, 2025



BuildingEngines

A JLL company

buildingengines.com

Contents

Introduction	3
CRE tech investment focus	5
CRE properties maintain strong commitment to tech investments	5
Key focus areas defined for tech stack enhancements	7
The future (and present) of AI in CRE	9
Bridging interest and implementation gaps with AI	9
Top priorities for CRE property teams	11
Leveraging proptech to overcome key operational challenges	11
Continued plans to better equip engineers for success	13
Work order management slowed by staff constraints, poor prioritization	15
Tenant experience and communication	17
Addressing core tenant needs remains key focus	17
Email vs. innovation: How property teams communicate with tenants	19
Sustainability goals and initiative	21
Sustainability priorities are consistent across CRE sectors	21
How property teams are managing and tracking sustainability initiatives	23
Barriers to energy-saving technology adoption	24
Data analytics and metric tracking	25
CRE data analytics reveal shift from operational to strategic metrics	25
CapEx software adoption signals industry shift	27
Conclusion	28
CRE glossary & additional resources	29



Introduction

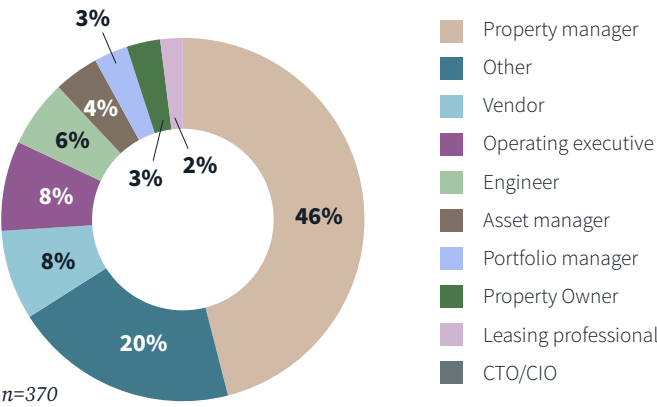
Innovating property management: CRE’s tech-enabled path through 2025

The commercial real estate (CRE) industry is at a pivotal point in its technological evolution. As we look to 2025, it’s clear that technology adoption, sustainability initiatives, and modernized tenant experiences are no longer optional extras but essential components of successful property management.

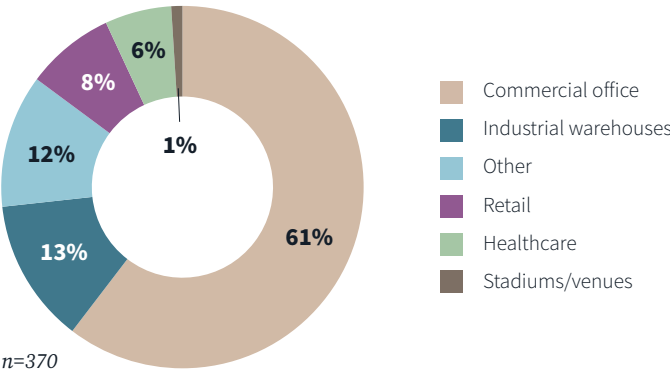
This report, based on a comprehensive survey of 370 CRE professionals, is provided by Building Engines, a JLL company, in collaboration with Building Owners and Managers Association International (BOMA). The data collected from the study delivers unique insights into the current state of CRE property management and the future of property technology (proptech).

The survey reveals a strong and consistent commitment to technological advancement across the CRE sector. From artificial intelligence (AI) to sustainability software, CRE professionals have embraced the value of technology in streamlining operations, enhancing tenant satisfaction, and driving revenues. The data, however, also exposes significant gaps between intention and implementation, particularly in areas such as AI adoption and energy-saving technologies.

What is your title?



What is the primary sector you work in?



Realizing the full potential of current and future proptech innovations will require not just greater financial investment, but also education, strategic planning, and a willingness to embrace new approaches. This report serves as a roadmap for CRE professionals looking to stay ahead in an increasingly competitive and technologically-driven market.

Learn about previous year's trends and data:

The state of commercial real estate property management for 2024

The state of commercial real estate building operations for 2023

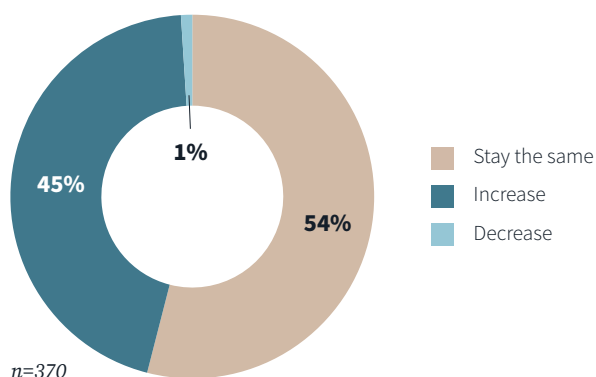


CRE tech investment focus

CRE properties maintain strong commitment to tech investments

The CRE industry continues to show a strong commitment to technology advancement. Essentially all surveyed professionals indicate that their investment in CRE software will either increase or stay the same over the next 12 months.

How do you expect your investment in CRE software to change over the next 12 months?



This high level of investment has been a consistent trend over the past three years, indicating a continued positive shift in how the CRE industry views proptech as a crucial component of successful property management and operations. This sustained investment trend also suggests that CRE professionals are finding more tangible benefits from their tech investments, driving continued adoption and expansion of technology solutions.

“

Tech adoption [in some areas] is going to take time, but it's obviously having early payouts and early benefits. People are seeing that this is where the world and the industry are going. If they want to stay competitive, they're going to have to invest in the space.

Sharon Hunt
*VP & Chief Product Officer,
Building Engines*

Portfolio expansion opens the door for strategic proptech investments

Many in the CRE industry are experiencing continued growth, with 49% of respondents reporting that their portfolio increased over the past year and only 7% reporting a decrease. The significant portfolio growth underscores the need for strategic proptech investments. As CRE teams manage larger and more complex portfolios, smart technology solutions become essential for maintaining efficiency, optimizing performance, and gaining a competitive edge in an expanding market.



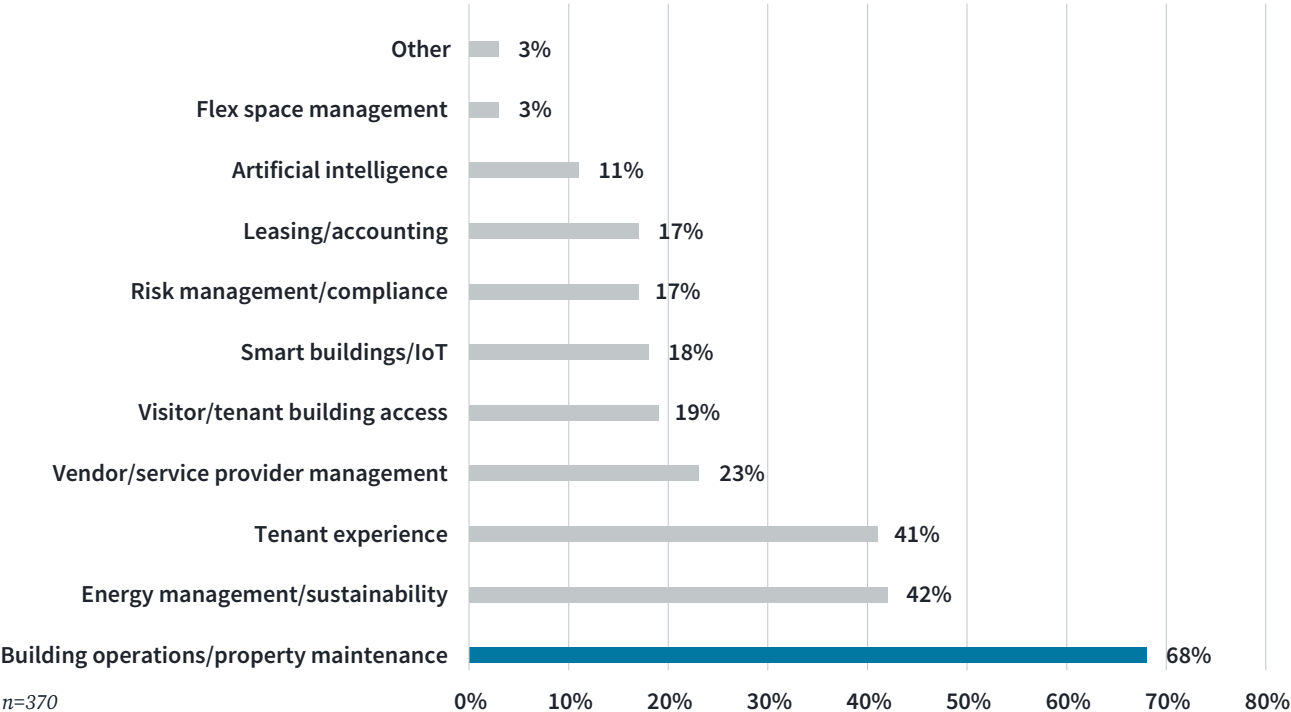
CRE tech investment focus

Key focus areas defined for tech stack enhancements

When it comes to where property teams are enhancing their tech stacks, three key areas stand out:

- 1. Building operations and property maintenance
- 2. Energy management and sustainability
- 3. Tenant experience

**If enhancing your tech stack, which of the following areas will you prioritize?
(Choose up to 3)**



Building operations and property maintenance

remain at the forefront, likely due to their direct impact on property value, tenant satisfaction, and operational efficiency. While digital work order systems have been around for many years, **modern building operations platforms** have seen remarkable expansion in the breadth and depth of capabilities offered. Leading technologies offer a new unified way to enrich and streamline workflows for work order management, equipment tracking and more, while offering unique insights into building performance.

The consistent emphasis on **energy management and sustainability** aligns with the growing importance of environmental considerations in CRE. Advanced platforms have emerged to optimize energy use and reduce environmental impact through real-time monitoring and analytics. These technologies enable properties to achieve sustainability goals while providing insights to improve efficiency and reduce costs.

Tenant experience has also emerged as a key focus area for tech investments. Modern tenant experience platforms have significantly evolved in both functionality and user engagement. Cutting-edge technologies now provide integrated solutions that enhance communication, personalize services, and offer seamless access to amenities. These platforms not only facilitate improved tenant relations but also provide valuable insights that allow property teams to tailor services to meet evolving demands.



The future of AI in CRE

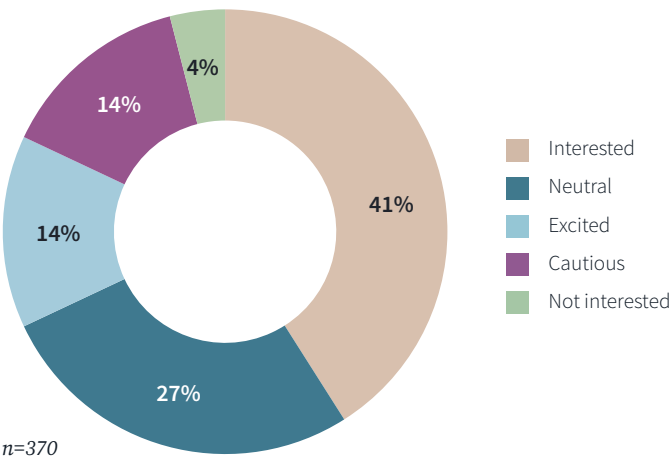
Bridging interest and implementation gaps with AI

The CRE industry is entering the early stages of AI adoption, and the journey ahead reveals substantial growth potential.

Survey findings highlights a significant knowledge gap :

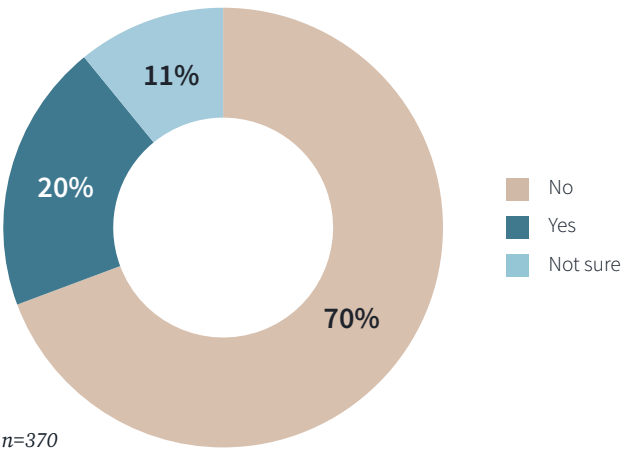
77% of respondents are only somewhat familiar or aren't knowledgeable at all of AI's potential in property management. However, interest levels are high, with 55% of participants saying they're excited ("I'm all in!") or interested ("Looking forward to learning more").

How would you rate your level of interest in AI technologies for CRE?



Currently, actual implementation of AI remains low at 20%, reflecting a 35-percentage point gap between interest and adoption.

Have you implemented AI into any part of your building operations?



Several factors may contribute to this disparity:

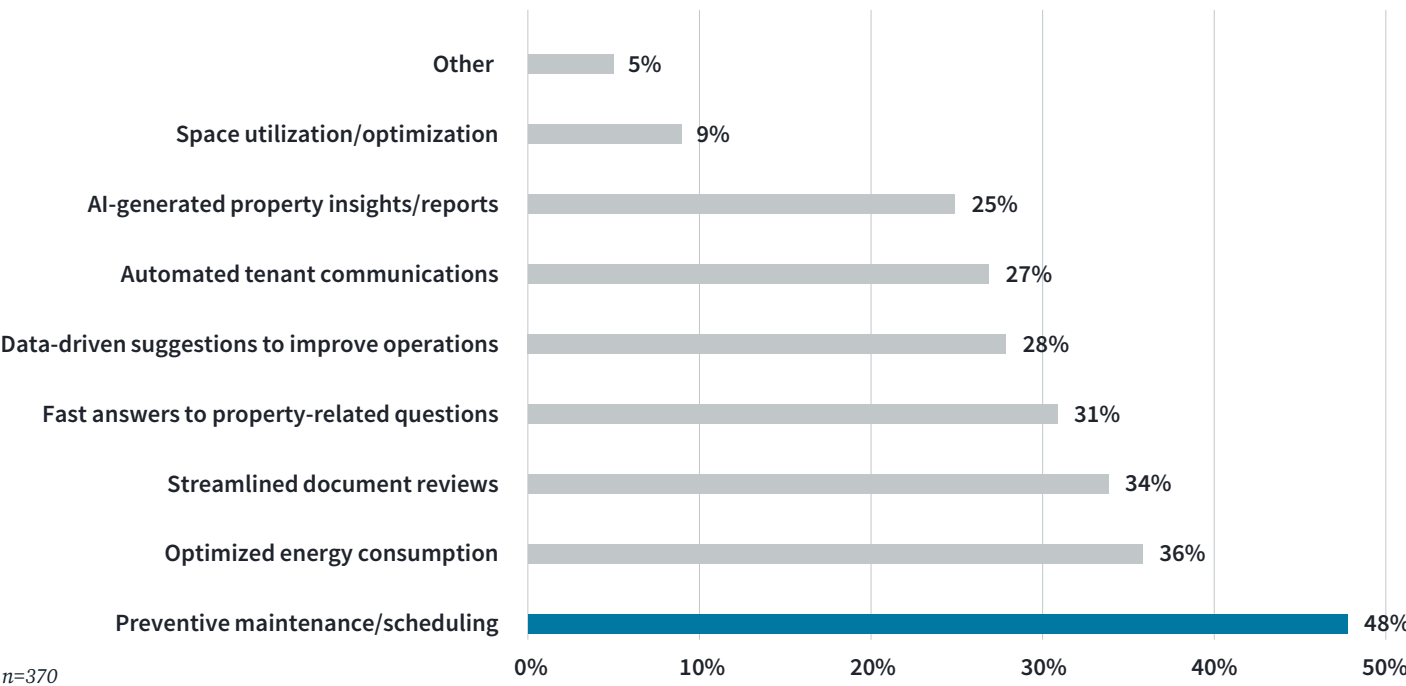
1. Lack of understanding
2. Cost concerns
3. Integration challenges with existing systems
4. A skill gap in managing AI technology
5. Organizational resistance to change

With that said, the potential of AI for property management and CRE as a whole is immense. Tools have already begun to hit the market for functions ranging from **virtual chatbots for tenants** to **automated energy optimization** – or even GPT-like tools that provide lighting-fast answers to a wide array of building performance questions.

All told, closing the gap between interest and implementation may be what separates property management leaders from the rest of the pack. Firms that lead in AI integration could gain competitive advantages in efficiency, cost savings, and tenant satisfaction, positioning themselves as market innovators.

When asked where the greatest potential for AI lies for property management, respondents cited areas like preventive maintenance and scheduling, optimized energy consumption, and streamlined document reviews. (See chart below).

In which areas of your building operations do you believe AI could have the most significant impact on improving efficiency? (Choose up to 3)



Top priorities for CRE property teams

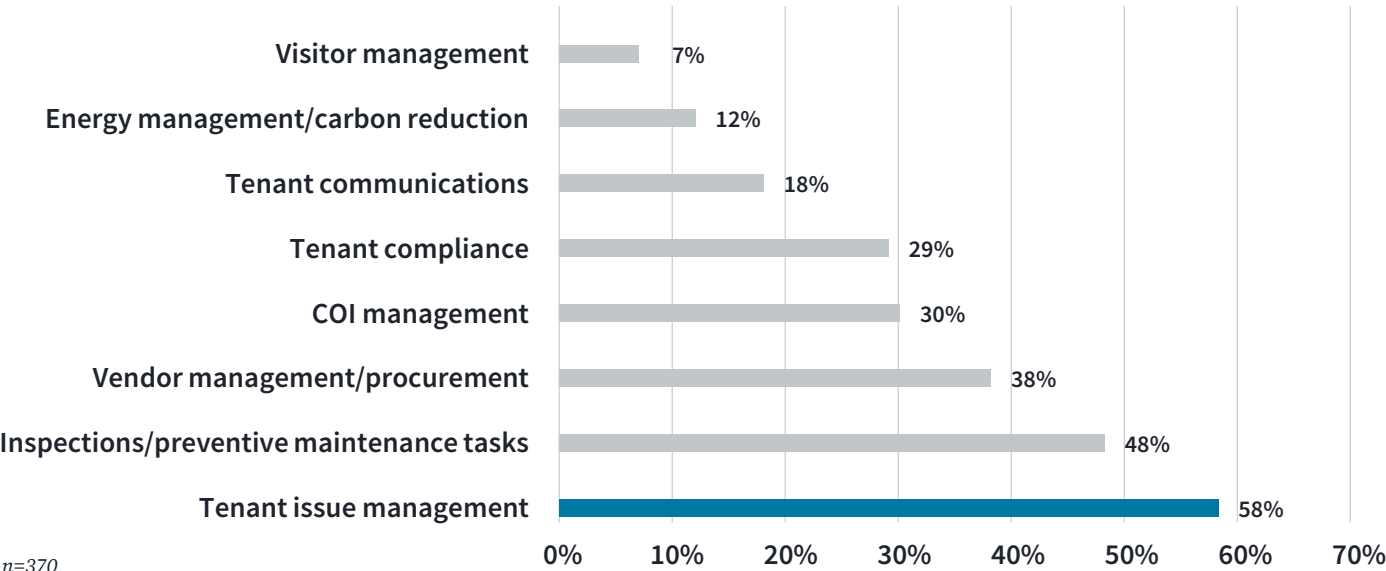
Leveraging proptech to overcome key operational challenges

CRE property teams continue to face evolving challenges in their day-to-day operations. The survey results highlight shifting priorities in building operations from 2023 to the present.

This year, respondents cited the most time-consuming areas as tenant issue management, inspections and preventive maintenance tasks, and vendor management and procurement. The latter leapfrogs Certificate of Insurance (COI) management, which continues a two-year fall after being named the top concern in 2023.



Which areas of your building operations are the most time-consuming? (Choose up to 3)



As property teams navigate the complexities of building operations, modern proptech solutions have become invaluable tools for addressing the most time-consuming challenges effectively.

Tenant issue management:

Advanced tenant experience platforms streamline complaint and request tracking, enabling real-time communication and quicker resolution. These systems can automate workflows, prioritize issues, and deliver analytics that help teams anticipate and react to recurring problems, thereby enhancing overall tenant satisfaction.

Inspections and preventive maintenance tasks:

Innovative building operations software now provides automated scheduling, digital checklists, and predictive maintenance capabilities. These features reduce the manual burden of routine inspections and ensure maintenance is performed before issues arise, ultimately preserving property value and minimizing downtime.

Vendor management and procurement:

Modern platforms offer centralized access to vendor databases, automated approval processes, and integration with accounting systems. These tools streamline vendor selection and contract management, facilitating more strategic procurement decisions and improving cost-effectiveness.

Energy management and carbon reduction:

With the increased focus on sustainability, energy management platforms can utilize IoT sensors and data analytics for real-time energy usage monitoring. This provides insights into energy consumption patterns, enabling property teams to implement efficiency measures, reduce carbon footprints, and meet sustainability targets.

By adopting these proptech solutions, property teams can not only address their immediate operational challenges more efficiently but also drive long-term improvements in property management and tenant relations.



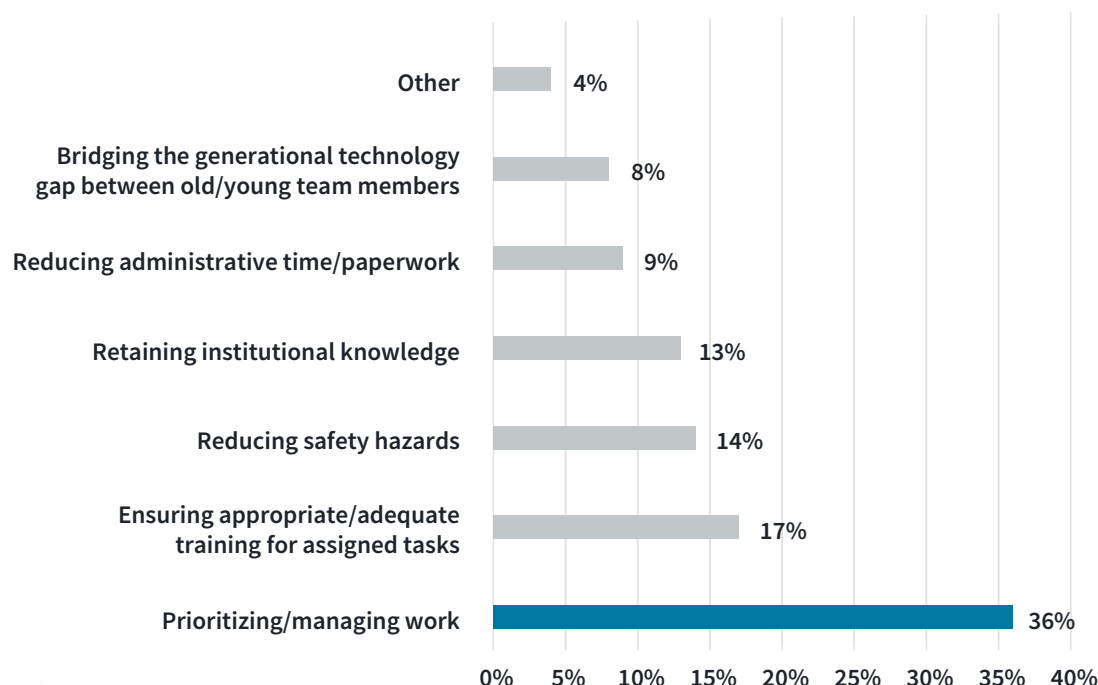


Top priorities for CRE property teams

Continued plan to better equip engineers for success

The survey reveals key priorities for supporting property engineers.

When enabling engineers, what is your biggest priority?



n=370

Proptech solutions can directly address the top priorities for enabling engineers across CRE:

When it comes to prioritizing and managing work, there's a primary focus on the need for efficient workflow management. Proptech solutions can help streamline processes through real-time collaboration (for example), enabling property teams to efficiently distribute workloads and track progress across multiple properties.

Ensuring appropriate and adequate training for assigned tasks is another major priority, and often challenge, for commercial teams. With the help of **mobile apps**, engineers can gain instant access to training materials and expert support, ensuring they have the necessary knowledge and resources to complete assigned tasks effectively and safely.

Reducing safety hazards emerged as a new priority in this year's study. To address this, property teams may look into adopting technology with IoT sensors and AI-powered analytics. These tools enable engineers to identify potential safety hazards in real-time, significantly reducing workplace accidents and improving overall safety compliance.



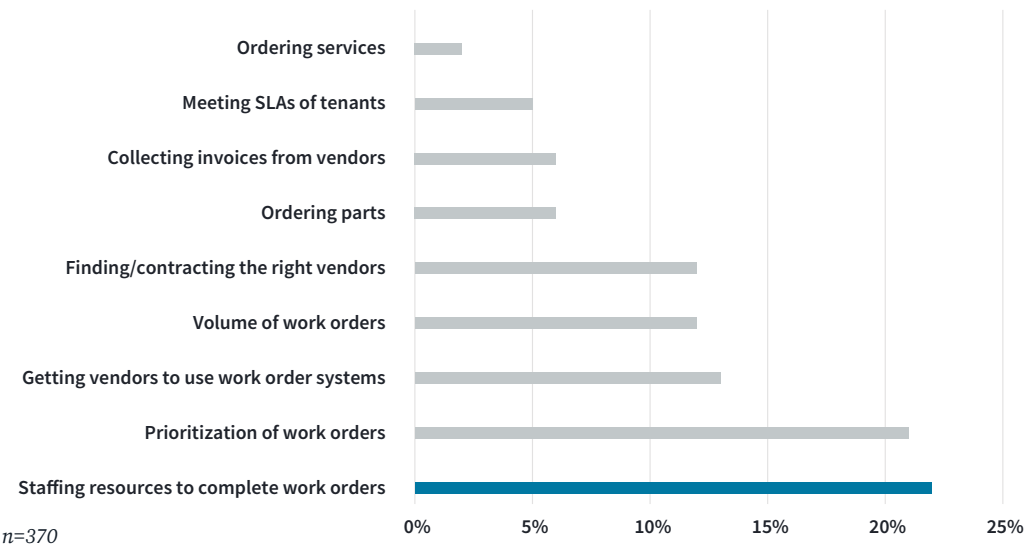
Top priorities for CRE property teams

Work order management slowed by staff constraints, poor prioritization

The biggest work order challenges identified by respondents this year are:

- 1. Staffing resources to complete work orders
- 2. Prioritization of work orders
- 3. Getting vendors to use the work order system

What is your team’s biggest challenge when it comes to completing work orders?



The focus on prioritization and staffing resources suggests that property teams are dealing with high volumes of work orders and may be understaffed or struggling to allocate their resources efficiently.

The emphasis on getting external vendors to use the work order system indicates that there’s still a gap in technology adoption across the entire ecosystem of property management. This challenge underscores the importance of choosing user-friendly systems and providing adequate enablement and support to all stakeholders, including external vendors. These issues are mostly persistent from year to year. There’s a clear opportunity for property teams to adopt proptech solutions that better enable both internal and external staff with more efficient processes, better resource management, and improved collaboration.

“When management or leadership want to look across all their buildings to see what projects are going on, what vendors are being used, and how much they’re spending – to get visibility and report on it – it’s really difficult. So, if you put in tech and have every project in your buildings in one place, it’s much easier for management and the procurements teams to see what’s going on.

Daniel Russo

*President & CEO,
Property Management Technologies, JLL*



Tenant experience and communication

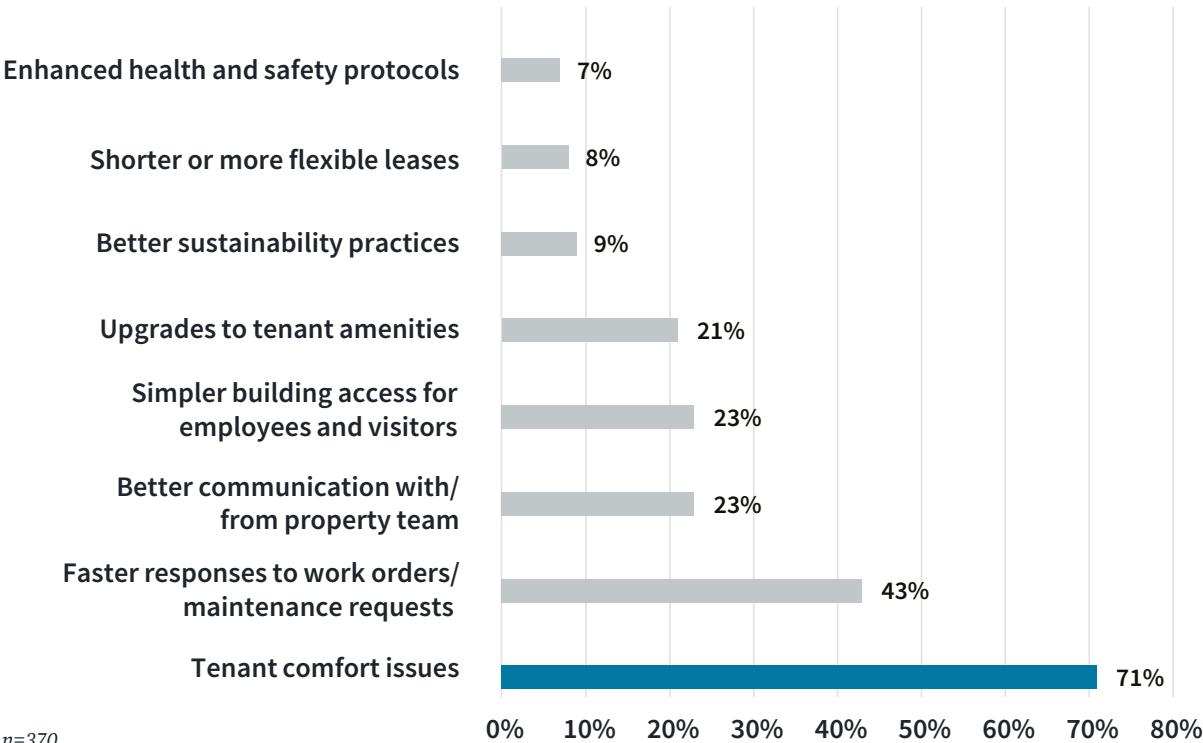
Addressing core tenant needs remains key focus

The data confirms what many property managers already know: tenant needs and expectations continue to center around day-to-day comfort and service efficiency.

The top three most common tenant requests are:

- 1. Tenant comfort issues
- 2. Faster responses to work orders/maintenance requests
- 3. Better communication with/from the property team

Which tenant requests are most common for you? (Choose up to 3)



To address these persistent issues, property teams may consider the following solutions:

- Implementing more efficient, modern work order management systems to improve response times
- Investing in smart building technologies to better regulate and automate tenant comfort settings
- Developing updated communication channels and protocols to ensure timely and effective information exchange with tenants – especially during emergencies.
- Exploring technologies and systems to streamline building access for both employees and visitors in commercial office settings.

Each of these strategies not only better addresses current tenant concerns but also anticipates future demands, positioning properties to better cater to tenant needs and expectations.

“

Well-run buildings are going to create a better tenant experience. If you're not responding to issues, if your operations are on fire, that's going to create a poor environment for tenants.

Daniel Russo

President & CEO, Property Management Technologies, JLL

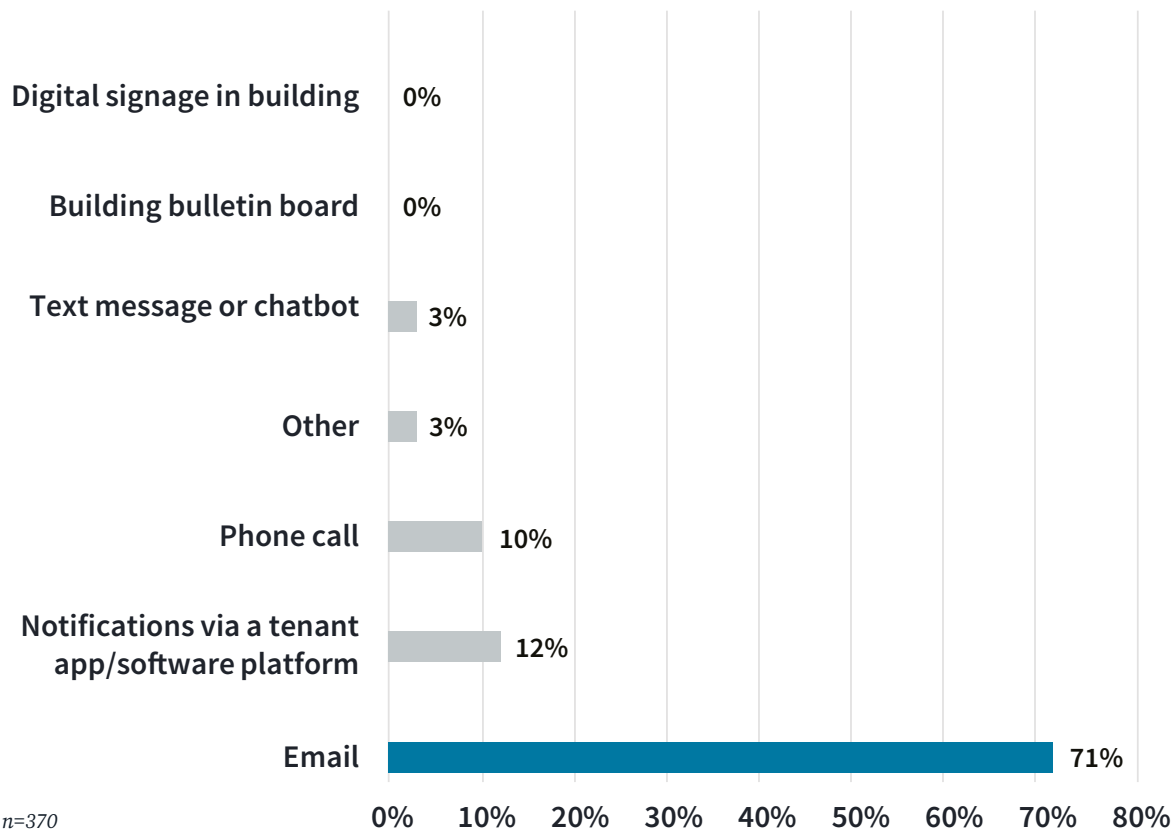


Tenant experience and communication

Email vs. innovation: How property teams communicate with tenants

When it comes to communicating with tenants, the survey reveals that the traditional method still dominates. Email remains by far the most trusted method of communication.

What is your most effective method for communicating with tenants?



The relatively low adoption of tenant apps seems to suggest a slower shift in changing communication habits among CRE owners, property teams, and tenants. (This is despite a sharp increase in proptech tools that offer more modern options for tenant communications.)

These innovative solutions offer several advantages:

Tenant apps and software platforms:

These can provide real-time updates, streamline maintenance requests, and offer a centralized hub for all building-related information.

AI-powered chatbots: These can handle routine inquiries 24/7, freeing up property management teams for more complex tasks.

Automated text messaging: This can deliver time-sensitive information quickly and efficiently.

Digital homepages:

These can serve as a one-stop resource for tenants, combining building news, local events, and important announcements.

Integration with workplace tools:

This can seamlessly incorporate building communications into tenants' existing workflows.

While email remains effective, adopting a multi-channel approach that incorporates these modern tools can enhance communication efficiency, improve tenant satisfaction, and provide valuable data insights for property teams.

Integrated solutions like **HqO and Prism by Building Engines** have become increasingly popular options for companies looking to add more power to their tenant experience strategies.



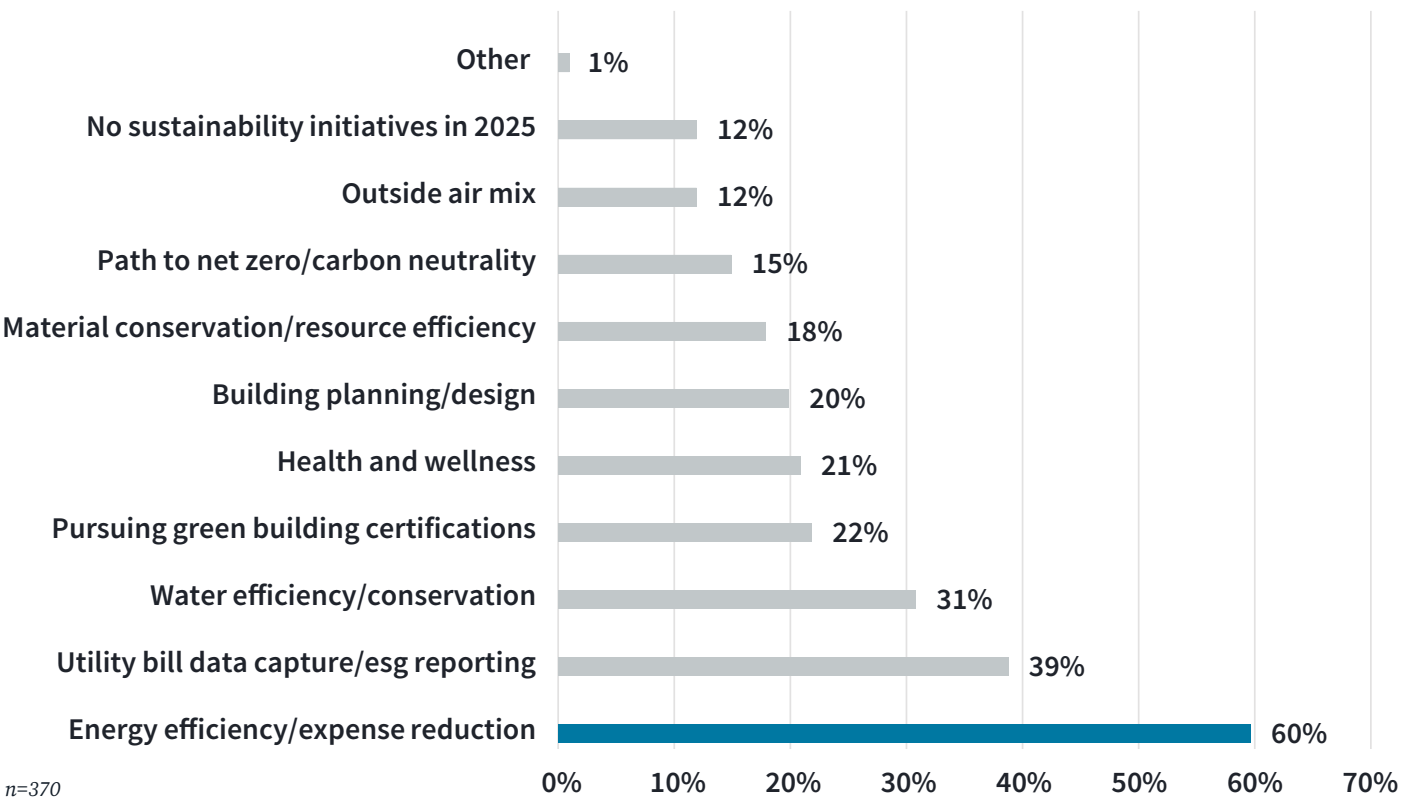
Sustainability goals and initiatives

Sustainability priorities are consistent across CRE sectors

Sustainability has been a key focus in CRE operations and property management for years, with 2025 continuing this trend.

In 2025, CRE professionals plan to focus on three main areas: energy efficiency and expense reduction, utility bill data capture and ESG reporting, and water efficiency and conservation.

When it comes to sustainability, what will your team prioritize in 2025? (Select all that apply)



These priorities show the industry's commitment to both environmental protection and cost savings. Energy efficiency and expense reduction has remained the top goal for three years, highlighting its importance for both business and environmental reasons. This consistent focus suggests that companies are finding benefits in reducing energy consumption, such as lower operational costs and improved building performance.

The growing emphasis on utility data and ESG reporting reflects the increased demand for transparency among investors, tenants, and regulators. Accurate data collection and reporting are crucial ways for companies to demonstrate their sustainability efforts and comply with evolving regulations. Also notable is that this year's top sustainability priorities are the top priorities across the office, industrial.

That said, respondent's focus on sustainability has also shifted slightly over time. In 2023, green building certifications were rated higher, indicating a desire for standardized sustainability measures. By 2024, sustainable building planning took center stage. Now, in 2025, water conservation has become a top priority, likely reflecting the need for resource efficiency.

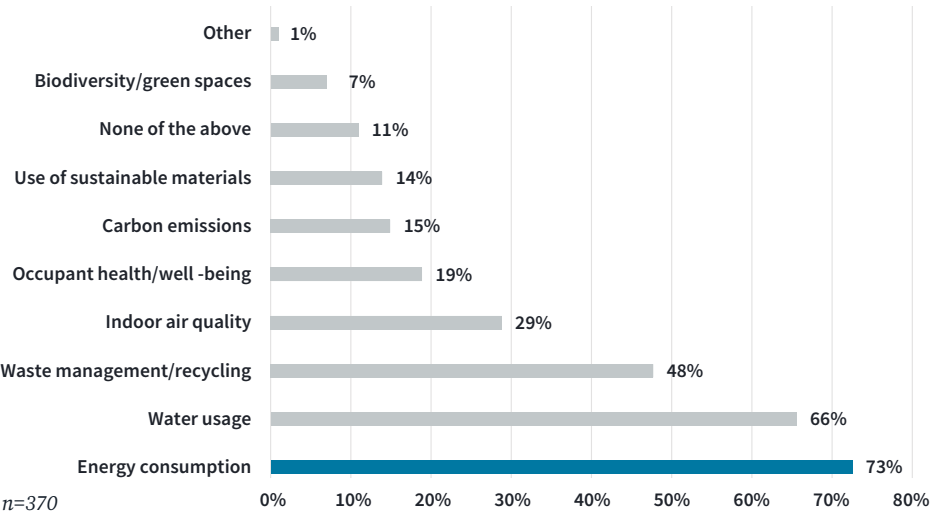


Sustainability goals and initiatives

How property teams are managing and tracking sustainability initiatives

When it comes to actively managing and tracking sustainability aspects in buildings, three initiatives came out on top: energy consumption, water usage, and waste management and recycling.

Which of the following sustainability aspects do you actively manage and track in your buildings?
(Select all that apply)



The high number of respondents actively managing energy consumption (**73%**) and water usage (**66%**) aligns with the top sustainability priorities for 2025.

To further improve these efforts, property teams can leverage advanced proptech solutions like **Hank, an AI-powered system for energy optimization**. Technologies like Hank optimize HVAC operations, predict maintenance needs, and provide real-time monitoring and reporting.

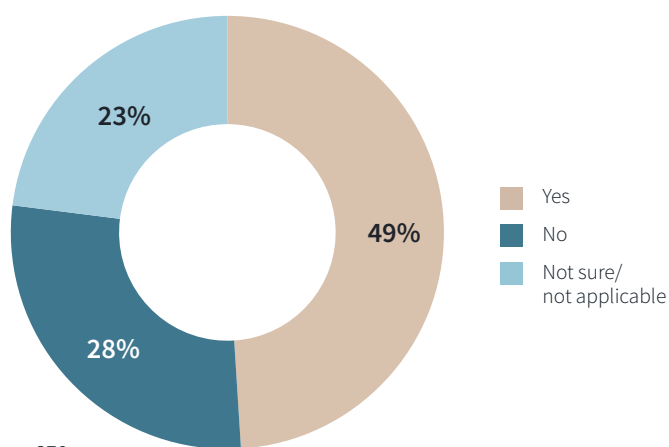
By implementing such solutions, property teams can improve sustainability metrics, achieve significant cost savings, enhance tenant comfort, and position their buildings at the forefront of energy-efficient operations.

Sustainability goals and initiatives

Barriers to energy-saving technology adoption

Despite the strong focus on energy efficiency in sustainability priorities, the implementation of energy-saving technologies shows a mixed picture when it comes to the implementation of energy-saving technologies. While 60% of the respondents list energy efficiency as a top sustainability priority for 2025, less than half have actually implemented energy-saving technologies in the past year.

Have you implemented any energy-saving technologies to optimize your HVAC's efficiency in your buildings in the past year?



This gap between priorities and implementation could be due to several factors:

- **Budget constraints:** Energy-saving technologies often require significant upfront investment.

- **Lack of technical knowledge:** Some teams may not have the expertise to implement advanced energy-saving systems.
- **Reluctance to adapt:** There might be resistance to changing existing systems and processes.
- **Uncertainty about ROI:** There may be doubts about the return on investment for these technologies.

To bridge this gap, CRE professionals may need to focus on:

- Building a stronger business case for energy-saving technologies, highlighting both environmental and financial benefits.
- Improving knowledge and skills related to energy-efficient technologies within their teams.
- Seeking partnerships or external expertise to support the implementation of these technologies.
- Setting clear, measurable goals for energy

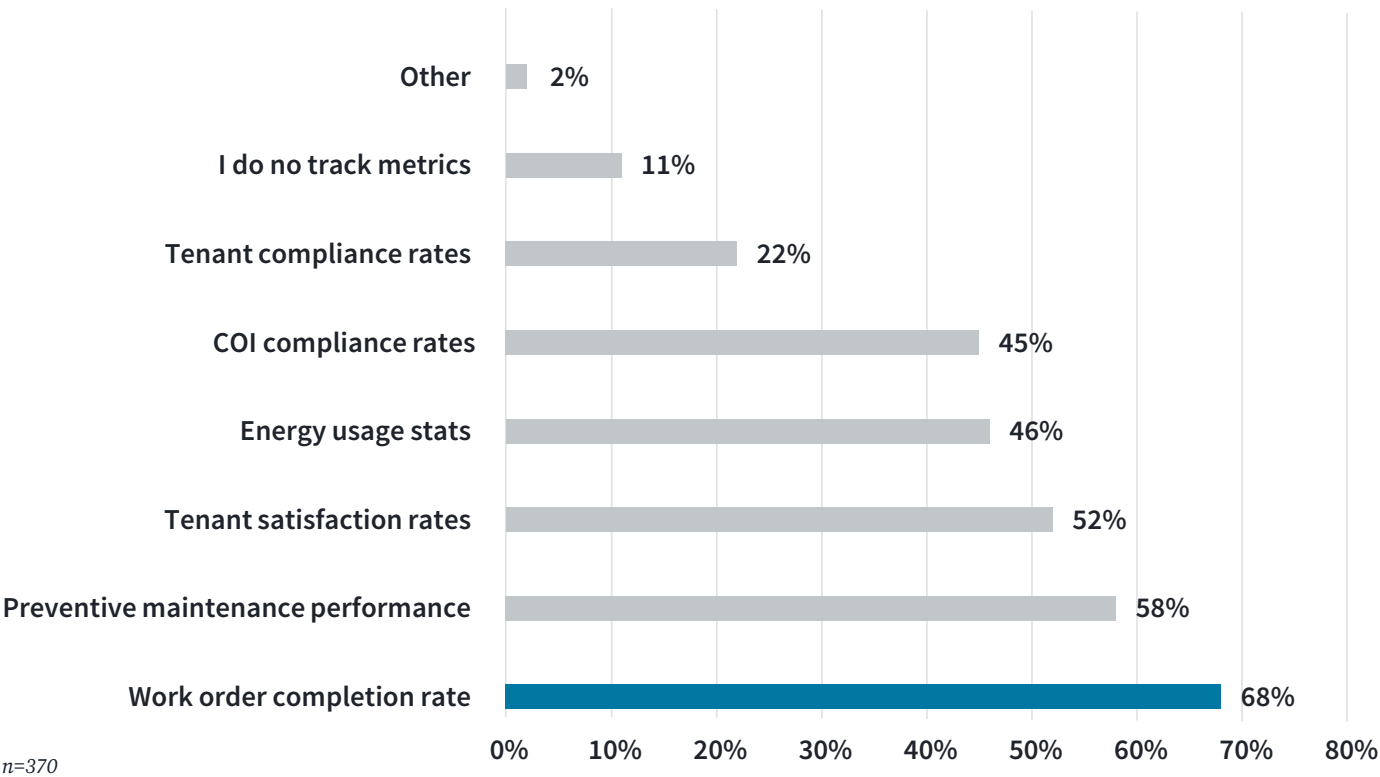
So, while sustainability has clearly become a priority in the CRE industry, there's still work to be done in translating these priorities into concrete actions, particularly in energy efficiency. The coming years will likely see an increased focus on implementing sustainability initiatives as the industry works to align its practices with its stated priorities.

Data analytics and metric tracking

CRE data analytics reveal shift from operational to strategic metrics

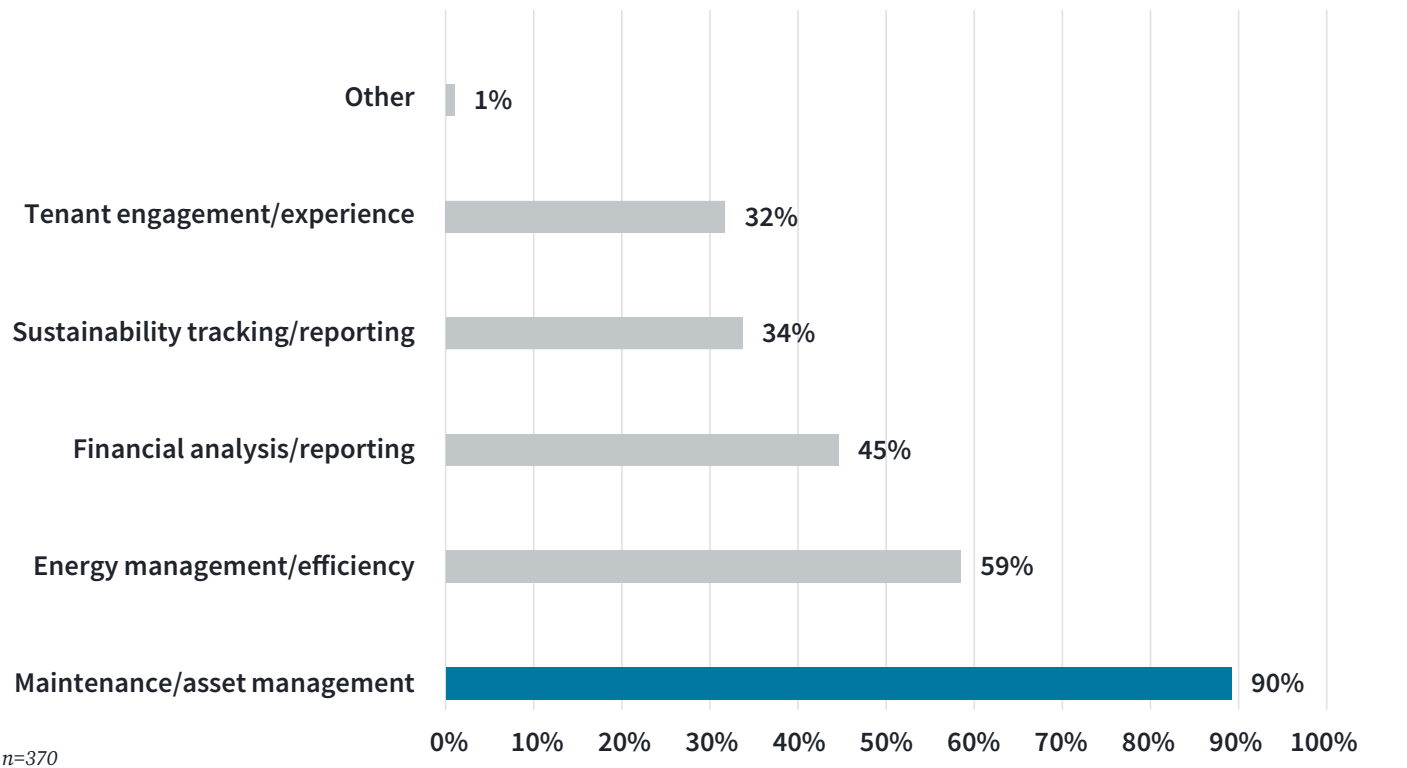
CRE professionals are actively tracking various metrics to gauge the performance of their building operations. Work order completion rates lead as the most tracked metric, followed closely by preventive maintenance performance and tenant satisfaction rates. It is also worth noting that 11% of respondents reported not tracking any metrics at all(!).

Which types of data and metrics do you currently track or analyze in your building operations?
(Select all that apply)



When asked about areas where improved data analytics and reporting capabilities would provide the greatest benefit, respondents identified maintenance and asset management, energy management and efficiency, and financial analysis and reporting as top priorities.

In which specific areas or aspects of your building operations do you believe improved data analytics and reporting capabilities would provide the greatest benefits? (Choose up to 3)



These three areas are noticeably different to the metrics property teams are already tracking. This discrepancy between currently tracked metrics and areas identified for improvement suggests that teams recognize the need for more sophisticated analytics beyond operational efficiencies to drive strategic decision-making and long-term value creation.

Modern proptech platforms for building operations and property management help bridge this gap, providing teams with the necessary information via intuitive dashboards and reports. This simplified access to not only data – but actionable data – empowers CRE owners and operations to make more informed decisions, improve operational efficiency, and ultimately, boost their property’s financial performance.

Data analytics and metric tracking

CapEx software adoption signals industry shift

The survey reveals that 60% of respondents are not using or are unsure if they use project management software for capital expenditure (CapEx) projects, indicating a significant opportunity for improvement in how the CRE industry manages these critical investments.

Many professionals are likely still relying on spreadsheets, which are prone to errors, lack real-time collaboration features, and offer limited capabilities for complex project management, data analytics, and budgeting. Fortunately, the CRE sector now has access to specialized CapEx software tailored to the unique needs of property management and building operations.

These CRE-specific tools offer distinct advantages, including customized workflows for projects, integration with other property management systems, and features for vendor management and budget tracking. And you'll find these proptech solutions often include robust data analytics capabilities, enabling real-time tracking of key metrics and providing actionable insights for informed decision-making.

By adopting specialized CapEx management solutions, CRE professionals can streamline project planning, enhance budget control, and gain deeper insights into project performance. As the industry evolves, embracing these tailored tools may become a key differentiator, allowing companies to optimize their capital investments and maintain a competitive edge in the market.

CapEx project management software

offers numerous benefits, including improved planning, budget management, stakeholder collaboration, real-time progress tracking, and streamlined reporting. The fact that almost half of the respondents are already utilizing such software indicates a growing recognition of its value in the CRE sector.

Conclusion

Tech's role in tomorrow's CRE landscape

The 2025 report reveals an industry balancing traditional challenges with emerging technological opportunities. Key findings show:

- Consistent commitment to tech investment throughout the industry
- A focus on building operations, tenant experience, and sustainability
- Early-stage adoption of AI and advanced analytics
- Gaps between intention and implementation in areas like energy-saving technologies

Looking ahead, the CRE industry faces both challenges and opportunities. Realizing the full potential of technological advancements will require not just investment, but also education, strategic planning, and willingness to embrace change.

As the sector evolves, bridging the gap between recognizing technological potential and actual implementation will be crucial. CRE professionals who successfully leverage new technologies to address longstanding challenges will be well-positioned in an increasingly competitive market.

The report paints a picture of an industry in transition, with technology playing a central role in shaping its future. Staying informed about emerging trends and adapting to change will be key to success in the dynamic world of commercial real estate.

CRE glossary & additional resources

We're committed to helping commercial property teams navigate the challenges they face. Browse through this glossary for definitions and additional resources to help with many of the challenges and opportunities covered in this report.

AI for energy management

AI that analyzes and optimizes energy usage in buildings and systems to improve efficiency.

Learn more: [Smart buildings, greener planet: AI's role in CRE energy management](#)

AI for property management

AI that leverages machine learning and data analytics to optimize building operations, enhance tenant experiences, and improve asset performance across commercial portfolios.

Learn more: [5 ways AI will transform commercial property management](#), [Exploring the power of AI in commercial real estate](#), [7 ways AI in commercial real estate is changing the game](#)

Amenities

Features or services provided to enhance the appeal, value, and functionality of a property for tenants and visitors.

Learn more: [The commercial real estate amenities evolution](#)

BOMA 2024 Office Standard

The latest update to BOMA's method of measurements. This specific Standard is used to compute the floor area in and around office buildings.

Learn more: [10 updates in the new BOMA 2024 Office Standard](#)

Building equipment

Essential systems and machinery that support a property's operations, including HVAC, elevators, electrical systems, and security infrastructure.

Learn more: [How to extend equipment lifespan in CRE properties](#)

Capital Expenditure (CapEx)

Significant investments in property improvements or acquisitions that are expected to increase the asset's value or extend its useful life.

Learn more: [Revolutionizing CRE CapEx project management with Prism Projects](#)

CRE property management

Overseeing, maintaining, and optimizing commercial real estate assets to maximize their value and performance for owners while ensuring tenant satisfaction and regulatory compliance.

Learn more: [CRE property management assessment, Streamlined property management: A blueprint for success](#)

Cybersecurity

Protecting digital assets, systems, and sensitive information from unauthorized access to ensure the integrity and safety of property operations and data.

Learn more: [7 challenges for CRE cybersecurity – and how to solve them](#)

Energy efficiency

Practices and strategies designed to reduce energy consumption and optimize resource usage within buildings, lowering operational costs and environmental impact.

Learn more: [5 simple ways to reduce energy usage in commercial buildings, How to minimize your commercial real estate energy consumption](#)

Energy management software

Software that monitors, analyzes, and optimizes energy consumption in commercial buildings to improve efficiency, reduce costs, and support sustainability goals.

Learn more: [Verdantix names Hank as top energy management solution](#)

Energy savings

The financial and environmental benefits realized by implementing energy-efficient technologies, operational strategies, and behavioral changes to reduce overall energy consumption in commercial properties.

Learn more: [6-step energy savings guide for commercial real estate teams](#)

Floor plans

Detailed, scaled diagrams that visually represent the layout, dimensions, and spatial relationships of rooms and features within a commercial building or space.

Learn more: [Why commercial real estate floor plans matter](#)

Green property management

An approach that prioritizes environmentally sustainable practices in the operation, maintenance, and improvement of commercial real estate to reduce environmental impact and enhance resource efficiency.

Learn more: [The role of technology in green property management](#)

Industrial properties

Properties designed for manufacturing, production, storage, distribution, and research and development activities, including warehouses, factories, and logistics facilities.

Learn more: [8 stats industrial property teams need to know](#)

Inspection software

A tech solution that enables property managers to conduct, record, and analyze building inspections digitally, improving accuracy, speed, and compliance in commercial real estate maintenance.

Learn more: [Inspection software: How innovative industrial properties are revolutionizing oversight](#)

Insurance compliance

Ensuring that properties maintain adequate and appropriate insurance coverage as required by regulations, lenders, and risk management strategies.

Learn more: [10 common insurance compliance mistakes](#)

Property technology (Proptech)

Digital innovations and technological advancements used to transform and optimize various processes, services, and experiences within the real estate industry.

Learn more: [The top proptech CRE teams are investing in now](#)

Retail properties

Commercial properties designed for consumer-facing businesses, including shopping centers, malls, and standalone stores.

Learn more: [CRE technology guide for retail properties](#)

Risk management

The process of identifying, assessing, and mitigating potential threats to property value and operations through strategic planning and proactive measures.

Learn more: [3 ways proptech reduces risk in managing NNN properties](#)

Space management

Strategically planning, allocating, and optimizing the use of available areas within a property to maximize efficiency and functionality.

Learn more: [Space management practices and trends in CRE](#)

Tenant compliance

Ensuring that tenants adhere to lease agreements, property rules, regulations, and legal requirements throughout their occupancy.

Learn more: [A guide to ensuring tenant compliance](#)

Tenant experience

The overall satisfaction, comfort, and engagement of occupants with the property, its amenities, and its services.

Learn more: [How to enhance tenant experience in commercial real estate](#)

Tenant relationship management

Strategically nurturing and maintaining positive interactions between property managers and tenants to enhance satisfaction, retention, and the overall success of commercial properties.

Learn more: [How CRE property teams can improve tenant relationship management](#)

Vendor management

The strategic coordination and oversight of external service providers to ensure efficient, cost-effective, and high-quality property maintenance and operations.

Learn more: [The CRE guide to advanced vendor management, Self-assessment: Score your vendor management process](#)



BuildingEngines

A JLL company

About Building Engines, a JLL company

Building Engines, a JLL company, improves net operating income and performance across the world's most successful commercial real estate portfolios. Our customers increase building efficiency, deliver the best tenant experience, and reduce operating costs with Prism – the industry's most innovative and powerful property management platform. For further information, visit buildingengines.com

About JLL

For over 200 years, JLL (NYSE: JLL), a leading global commercial real estate and investment management company, has helped clients buy, build, occupy, manage and invest in a variety of commercial, industrial, hotel, residential and retail properties. A Fortune 500® company with annual revenue of \$20.8 billion and operations in over 80 countries around the world, our more than 111,000 employees bring the power of a global platform combined with local expertise. Driven by our purpose to shape the future of real estate for a better world, we help our clients, people and communities SEE A BRIGHTER WAYSM. JLL is the brand name, and a registered trademark, of Jones Lang LaSalle Incorporated. For further information, visit jll.com.