

Prism Work Orders

Enhanced Work Order management with Prism

Efficient work order management is crucial for operational efficiency and tenant retention. Prism Work Orders offers a comprehensive workflow that standardizes work order requests, prioritizes tasks, and improves service delivery across your portfolio.

Benefits of Prism Work Orders

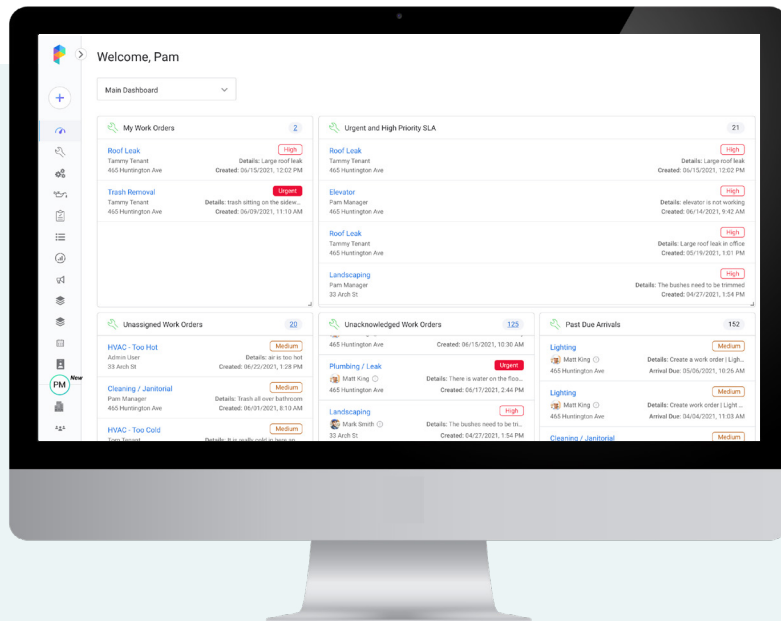
Enhance portfolio visibility and drive smarter decision-making

View unassigned work orders, on-hold items, and team workload in one convenient dashboard

Monitor service performance and team productivity with real-time issue tracking

Access a complete history of all services performed and gain insight into past requests and resolutions

Create consistent priority levels for issue types, ensuring proper allocation of resources and setting clear expectations for tenant

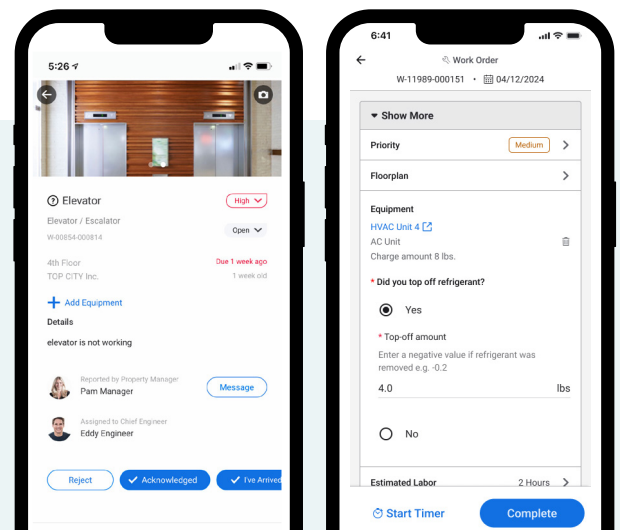


Improve service efficiency and consistency across all teams at your properties

Empower engineers to manage and update tasks on-the-go with online and offline access through the Prism Mobile app

Upload instructional materials to provide on-demand learning and promote organizational best practices

Track refrigerant use and record top-offs directly within a familiar work order workflow, streamlining engineers' daily tasks

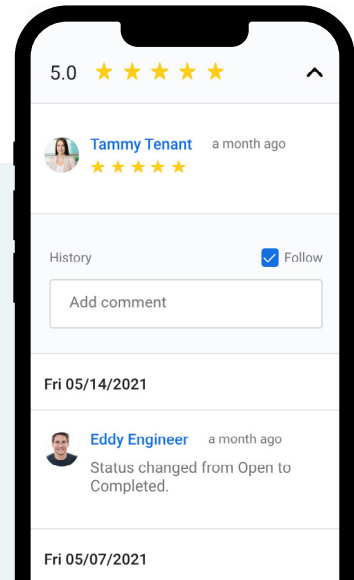


Raise the bar for tenant satisfaction

Enable tenants to submit and track work orders through their preferred devices and platforms

Consistently track work order completion to prevent minor issues from escalating into major problems

Gain insight into tenant satisfaction with real-time feedback and service ratings



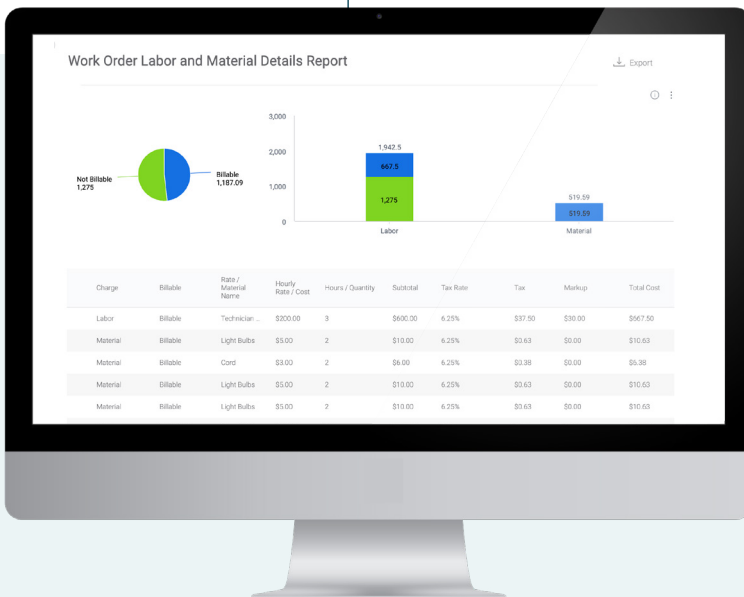
Capture billable revenue and simplify invoicing

Flag common billables to ensure all labor and materials charges are properly logged platforms.

Track materials and services costs across individual buildings or your entire portfolio.

Generate tenant invoices and process payments for billable work orders.

Export billables directly to your existing accounting system.



Ready to maximize the value of your properties by improving tenant experience and operational efficiency?

Schedule a personalized demo of Prism work orders today →



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